Code of Conduct

Players, parents and supporters | JV Ice Hockey Academy LTD

JV Ice Hockey Academy LTD
Email: jv.icehockey.london@gmail.com
Website: jvhockeyacademy.com
Location: Queens Ice Rink, Bayswater London
Spond registration: https://club.spond.com/landing/signup/jvicehockey
WhatsApp: https://wa.me/message/QM55R2X7FUO2E1

Spond acceptance:
By ticking the consent box in Spond, or by signing this document where a signature is required, I confirm that I have read, understood, and agree to follow the JV Ice Hockey Academy Code of Conduct. If I am accepting on behalf of a child, I also agree to explain the player expectations to my child where appropriate. I understand that failure to follow this Code of Conduct may result in action being taken by JV Ice Hockey Academy, including removal from a session, suspension, or withdrawal from academy activities where appropriate.

1. Academy values

JV Ice Hockey Academy expects all players, parents, guardians and supporters to help create a safe, respectful, positive and enjoyable environment. Ice hockey is a fast and competitive sport, but intimidation, abuse, bullying and unsafe behaviour are not acceptable.

2. Player expectations

- Take part because you want to learn, improve and enjoy hockey.
- Respect coaches, teammates, opponents, officials, rink staff, parents and supporters.
- Listen to coaches and follow instructions at all times.
- Work hard, support teammates and show good sportsmanship.
- Accept success and setbacks with respect and maturity.
- Avoid bad language, bullying, aggressive behaviour, discrimination, intimidation or unsafe actions.
- Respect the rink, changing rooms, academy equipment and other people’s property.
- Never take or use equipment or personal items belonging to someone else without permission.
- Tell a coach or trusted adult if you feel unsafe, worried, bullied or uncomfortable.

3. Parent and supporter expectations

- Support the player’s enjoyment, learning and development.
- Respect coaches, administrators, rink staff, officials, players, parents and other families.
- Do not coach from the side during sessions or undermine coach instructions.
- Do not ridicule, shout at, pressure or criticise players for mistakes or performance.
- Encourage players to follow the rules and resolve conflict without aggression.
- Raise questions or concerns respectfully and at an appropriate time.
- Help players arrive on time, prepared, paid and with suitable equipment.
- Respect the rink facilities, changing areas and academy property.

Remain behind the glass doors, barriers, or in the designated spectator area during hockey sessions unless a coach, academy administrator or rink staff member gives permission to enter another area.

Do not stand close to the ice, benches, changing areas or rink access points where there is a risk of being struck by a puck, player, stick or equipment.

4. Zero tolerance

JV Ice Hockey Academy has a zero tolerance approach to verbal abuse, physical abuse, bullying, discrimination, intimidation, threats, unsafe behaviour and serious disrespect. This applies in person, online and through messaging platforms.

5. Consequences

If this Code of Conduct is breached, JV Ice Hockey Academy may take appropriate action. This may include a warning, removal from a session, temporary suspension, refusal of future bookings or withdrawal from academy activities. Serious or repeated breaches may be escalated further where appropriate.

JV Ice Hockey Academy LTD is not responsible for injury, loss or damage to personal property caused by pucks, sticks, players, player equipment, academy equipment or rink activity where a parent, spectator or non-participant has not followed academy, coach, rink or safety instructions, or has entered an area that is not designated for spectators, except where liability cannot legally be excluded.

6. Safeguarding and welfare

Any concern about a child’s safety, welfare or wellbeing should be raised with an academy administrator, coach or appropriate safeguarding contact as soon as possible.